COMPANY PROFILE 2022

FALCON

Falcon Express Ceylon (Pvt) Ltd



Our foremost priority is to accommodate the customer's requirements while maintaining integrity and accuracy consistently.

https://falcon.lk/

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INTRODUCTION



Falcon Express Ceylon (Pvt) Ltd has been incorporated as a private company with limited liability having complied with the requirements of the Companies Act No. 07 of 2007 on 31st of August 2021.

We comprised with an experienced team of professionals to provide a surpass service to our customers every time. Understanding the customer requirements is the key element that makes the delivery a success. We believe that we have the most convenient solution which is expected and fitted to nowadays customers, when satisfying their needs in the service of courier.

Providing a fast, reliable, accountable and secure service to our customers while assuring their satisfaction consistently every day and for every delivery is our main objective. Ability of sharing the status of the delivery online until it reaches the destination is the most important and valuable strength of our company.

Therefore our foremost duty is to deliver your packages to its specified destination on time. We are consist of strengthen transport & logistic facilities to provide a remarkable service to our customers.

We believe that managing the logistic resources in an appropriate manner will allow us to achieve these goals easily and satisfy our customers by providing super service optimistically.



VISION

Our vision is to be the pioneer among courier service providers in Sri Lanka. We are about to extend our service globally while utilizing our own network to deliver an exceptional service to our customers. We maintain our core values of honesty, reliability, accuracy, integrity and fair business practice.

MISSION

Our mission is to offer an exceptional courier service to customers that surpass their expectations through development of an IT solution to track and review the status of each and every delivery in every second, clear identification from branch network, with talented and committed staff, the provision of good working environment for our staff that they are proud to be a part and where honesty, reliability, accuracy, integrity and service excellence were practiced.





Values

Our Core values are integrity, reliability, accuracy and fair business practice. Values are believes, Philosophies and principles that would drive our company. These Values will indicate what is important, what is to be prioritized and how it conducts within the organization.

What makes us Different?

We have created a platform that would enable us to receive all the information about your packages through system.

This on line system will facilitates us to speed up the internal process of collection for taking the right decisions of assigning agents and appropriate vehicles.

This system has the possibility of providing the status of the every time to our customers. It'll make possible to keep our services consistently while offering the service for a reasonable rate.

- Speed and Efficiency
- Real time tracking
- Level of Integrity
- Service excellence
- Reliability service
- Flexible & affordable

OUR BEST SERVICES

Depending on the service requirements we have clarified our services according to their nature as follows.

This clarification is specially made by us to provide a fast, competitive and quality service to our customer all the time.

01 **Document and Package Delivery Service**

02 **Same day Pickup and Delivery Service**

03 **Management of Mail Room Service**

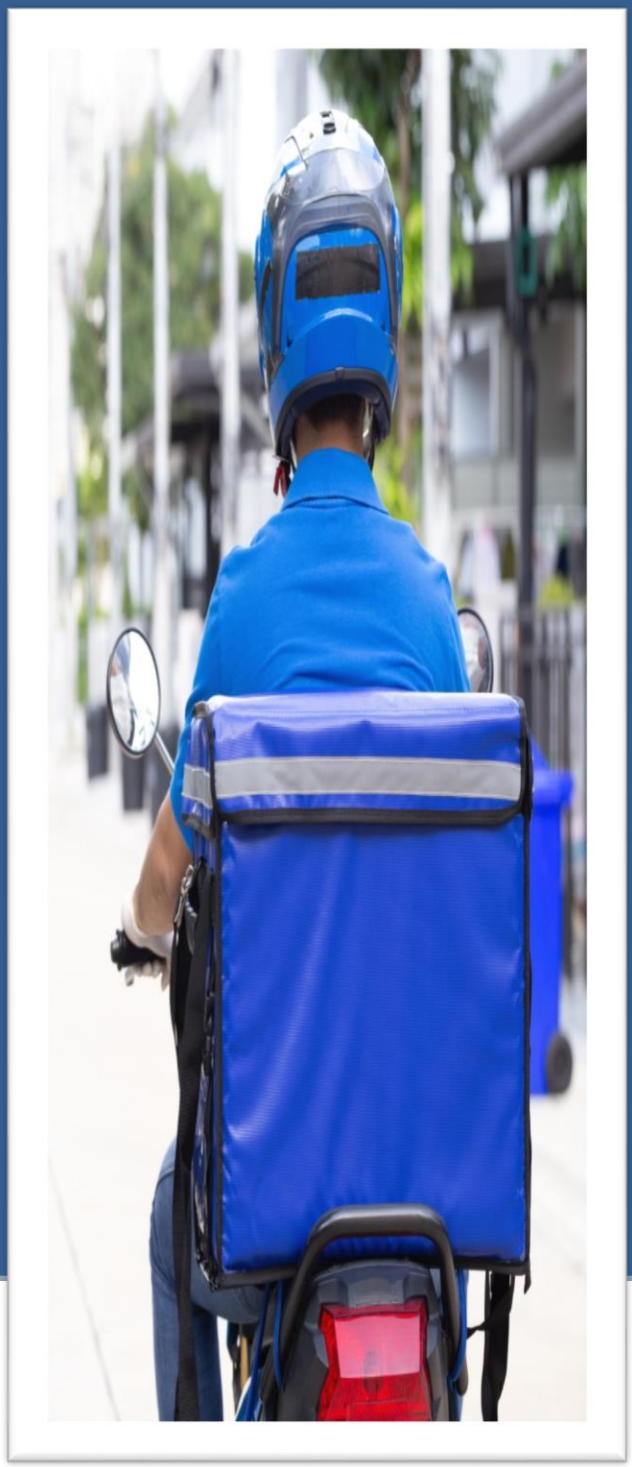
04 **Cash on delivery Service**

05 **Confidential Document Delivery Service**

06 **Confidential Document Delivery Service**

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